

## QUALITY POLICY

Wescott Industrial Services Australia Pty Ltd are industry leaders in providing high levels of service and unrivalled safety standards to the Australian industrial services industry. Specialising in abrasive blasting, industrial coatings and insulation, our multi divisional company can value add to any business and project. Frequently presented with diverse challenges, our collaborative approach with clients enables us to ensure a package that delivers safe, professional and economical results for each and every job.

Our quality objective is to meet or exceed our customer requirements and expectations in a proactive, professional and cost-effective manner.

To achieve this objective, we will:

- Establish and maintain a Quality Management System in accordance with ISO 9001:2015.
- Monitor and review the Quality Management System through management reviews and internal auditing techniques in order to ensure continued improvement, effectiveness and compliance with ISO 9001:2015.
- Establish all customer requirements (including regulatory and statutory requirements and to consider organisational environment when implementing the quality management system) and ensuring that we comply with them at all times.
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Provide adequate resources to continually review and improve our business processes.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback to enhance customer satisfaction and address risk and opportunities that can affect conformity of product and services for continual improvement.



Daniel Mitchell  
Managing Director